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Course: M.Voc, Program: Public Health
Subject: Quality Assurance in Healthcare, Code: PH-807
Semester: I

Time: 03 Hours**Max Marks: 35****Instructions to the Students:**

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of short answer type. All questions are compulsory. Each question carries 1 marks.
3. Section B comprises 8 long answer type questions out of which students must attempt any 5. Each question carries 5 marks.
4. Do not write anything on the question paper.

Q.No.	SECTION –A (SHORT ANSWER TYPE QUESTIONS)	Marks
1. a.	Write full form of NABH & JCI.	(1)
b.	What is difference between NABH & NABL.	(1)
c.	Introduce the Heath System.	(1)
d.	Explain about Quality Assurance Program.	(1)
e.	Write a short note on PM-JAY.	(1)
f.	Explain the Quality Improvement Program.	(1)
g.	Write a short note on Kayakalp Program.	(1)
h.	Explain common Incident Occurred in Healthcare Organizations.	(1)
i.	Write a short note on Equity in Healthcare	(1)
j.	Write a short note Organization of Health Service in Rural & Urban areas	(1)

SECTION -B (LONG ANSWER TYPE QUESTIONS)

2. Write a note on Quality Tools. What are the challenges of health inequalities Policy in India. (5)
3. Write a note on Accreditation Program for Healthcare. (5)
4. Explain operational guidelines on Quality Assurance by NHM. (5)
5. Write a note on QA Triangle & QA Circle. (5)
6. What is Fish Bone Diagram & draw with one example. (5)
7. Explain Dimension & Principles of Quality. (5)
8. Write a note on primary, Secondary & tertiary care. (5)
9. Define "National Health Programme". What are the various kind of National Health Programmes launched by the Health Ministry of India. (5)

===END OF PAPER===