

MASTER OF VOCATION
Management HRM
Subject: Organisational Behaviour
Subject Code: MSR805
Semester: First
January 2021
Theory (External): 70 Marks
Time: 03 Hours

Instructions to the Students

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of objective type in nature. All questions are compulsory. Each question carries 2 marks.
3. Section B comprises 8 essay type questions out of which students need to do any 5. Each question carries 10 marks.
4. Read the questions carefully and write the answers in the answer sheets provided.
5. Do not write anything on the question paper.
6. Wherever necessary, the diagram drawn should be neat and properly labelled

Roll Number											

SECTION –A (SHORT/OBJECTIVE TYPE QUESTIONS)
(10x2=20 Marks)

- A. Define work diversity.
- B. Define Withdrawal behaviour.
- C. What do you mean by MBTI?
- D. Define Terminal Values.
- E. Define informal channel of communication.
- F. Write *four* barriers of effective communication.
- G. What do you mean by adjourning stage?
- H. Define power tactics.
- I. Define dominant culture.
- J. What do you mean by planned change?

SECTION –B (ESSAY TYPE QUESTIONS)

(5x10=50 Marks)

1. What are the major behavioural science disciplines that contribute to OB?
2. What is perception, and what factors influence our perception?
3. Define 'Johari Window'.
4. What are three ways in which our understanding of teams differs in a global context?
5. What are the functional and dysfunctional effects of organisational culture?
6. Describe Herzberg's two factors theory of motivation.
7. What is stress? Discuss the techniques used for managing the stress.
8. "I am more afraid of an army of 100 sheep led by a loin than an army of 100 lions led by a sheep". Comment on this statement.

*******END OF PAPER*******