



SHRI VISHWAKARMA SKILL UNIVERSITY

(A State Skill University, setup by an Act of Legislature in 2016)

188074

Course : PG Diploma in Public Health
Subject : Quality Assurance in Healthcare
Subject Code : IDGE-008
Semester : First
Duration : 3 Hours
Maximum Marks : 35

Instructions to the Students

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of objective type in nature. All questions are compulsory. Each question carries 1 mark.
3. Section B comprises 8 essay type questions out of which students need to do any 5. Each question carries 5 marks.
4. Read the questions carefully and write the answers in the answer sheets provided.
5. Do not write anything on the question paper.
6. Whenever necessary, the diagram drawn should be neat and properly labelled.

Roll Number

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SECTION –A (OBJECTIVE TYPE QUESTIONS)

(10x1=10 Marks)

- 1 Hospital Acquired Infection
- 2 Vulnerable Patients & Patient Safety Devices
- 3 Dimensions of Quality
- 4 Quality triangle
- 5 Quality circle process
- 6 Pareto analysis
- 7 Quality of Care
- 8 High risk area in Healthcare organization
- 9 Accreditation & its Benefits
- 10 Hospital performance indicators.

SECTION –B (ESSAY TYPE QUESTIONS)

(5x5=25 Marks)

1. What is Quality Assurance Program & its Principle of Quality Assurance?
2. In one hospital patient fall in a month is 3, patient A fall due to non availability of staff in General ward-1, Pt. B fall due to poor visibility in washroom, Pt. C fall due to sleepily washroom. Do the proper Root Cause Analysis & Corrective & preventive Action.
3. What are the important roles in management of quality circles in an organisation?
4. To prepare the one safety audit for healthcare organization? (min 10 points mention)
5. Name few rights of the patients?
6. Write a note on Quality circle, Role & function of quality circles & feature of Quality circle
7. What is Medication Error & what are the reasons for medication error & do Root Cause Analysis & Corrective & preventive Action
8. What is Consent & type of consent use in Healthcare Organization & Name few circumstances wherein we need to obtain patient / family consent?

-----End of Paper-----